Overview
As a public transport professional it is essential to understand the context in which you work and how it impacts your role and responsibilities. Performance assessment plays an essential role in ensuring the effective planning and operations of public transport services. This course will provide you with knowledge of current methods in performance measurement and reporting of public transport services.

Course Structure
This a blended learning course, involving pre-work, which includes background readings and reflection activities, prior to attending the intensive 1½ day short course. The online pre-work has been designed to help you get the most out of the course.

Who should attend?
- Professionals involved in planning, designing and monitoring public transport, especially state and local government staff, operators, consultants and contractors
- Professionals new to public transport or wanting a refresher, as well as those wanting a broader understanding of public transport.

Presented by:
Phil Charles is Professor of Transport in the School of Civil Engineering at the University of Queensland. He has developed and implemented transport strategy and policy initiatives across Australia and has considerable experience in road safety, traffic management, public transport, and professional capability development.

Course Modules [Course Code: PUBT6052]

1. Results Focus for Public Transport: explain the significance of a public transport performance management framework.

2. What do Public Transport Customers Want? describe the quality and performance of transit services from a passenger’s viewpoint.


5. Developing Public Transport Performance Measurement: outline the process to develop public transport performance measurement.

Registration Fees (all prices include GST)
- Early bird: register by 11 July 2016: AU$715.00
- Registration: after 11 July 2016: AU$990.00

Venue:
UQ Business School Executive Venue
Level 19, Central Plaza One,
345 Queen St (cnr Creek St), Brisbane

Course times:
Wed 27 July 2016: 1:00 – 5pm
Thu 28 July 2016: 8:30am – 5:00pm

A similar course was previously conducted December 2013 and September 2015 The course has been revised and updated.

Articulation to the Graduate Certificate in Public Transport available.

More Information email: ptcpd@uq.edu.au web: www.civil.uq.edu.au/ptcpd